



Our Services

EXTRAORDINARY CARE,
COMPASSION & COMMITMENT



Caring for our Communities is our Passion

The Hospice of East Texas is the region's center of excellence in hospice care, serving patients with life-limiting illnesses and their families throughout East Texas since 1982. We are the region's oldest and largest hospice, with a long-standing commitment to excellence in end-of-life care.

The nonprofit difference...

Founded by the community...

Owned by the community...

Supported by the community...

*...Committed to the people
and communities of East Texas.*

WHAT IS *Hospice*?



Hospice is a philosophy of care that addresses the physical, emotional, social and spiritual needs of patients dealing with life-limiting illnesses and the families who are caring for them. Our goal is to surround patients and families with the care and support they need to make their days as positive, hopeful and full of life as possible.

From the onset of a life-threatening illness, Hospice of East Texas is there for every patient and family, offering a unique continuum of care that provides education, support and extraordinary care and compassion.

*EARLY ONSET
OF DISEASE*

PATHWAYS

HOSPICE CARE

BEREAVEMENT SUPPORT



Services INCLUDE

Specialized staff to meet the needs of our patients

Full-time, dedicated physicians, board certified in hospice and palliative medicine

Skilled nursing staff

Home Health Aides

Chaplains

Social Workers

Trained and compassionate volunteers

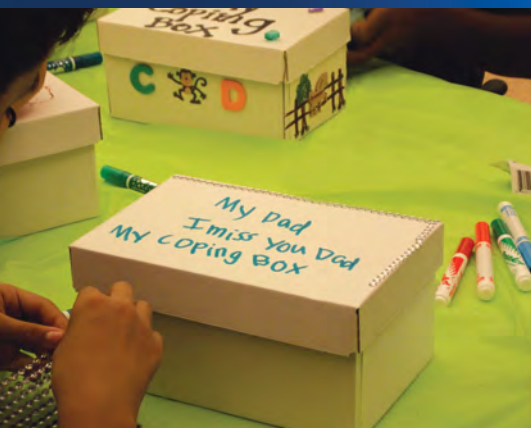
Medical equipment and supplies

Prescription medicines related to the terminal illness

Bereavement services for grieving families and the community at large

Emotional and spiritual support

Caregiver support and education





Hospice AT HOME

Hospice Home Care is provided wherever a patient calls home – their own home, a long-term care facility, assisted living facility, or memory care facility, allowing them to remain in a place of familiar comfort while receiving professional medical care.

The full spectrum of hospice services is delivered to the patient in their home:

- Nurses provide professional care, answer questions and help educate caregivers

- Home Health aides assist with personal care

- Specially trained volunteers provide friendship and assistance

- Social workers locate special support services and make referrals for community resources

- Chaplains are available to address spiritual issues

Twenty four hour RN assistance is always available by phone should questions arise.

Hospice IN-PATIENT

For patients needing higher levels of care, in-patient care can be provided in HomePlace, our state-of-the-art in-patient facility. It can also be provided in local medical facilities with which Hospice of East Texas has contracts.

In-patient care is appropriate when:

- The patient is in need of special care to address symptoms

- The patient requires a short inpatient stay to provide respite for the caregiver

- The patient needs medical attention around the clock

- Care needs exceed what can be provided at home



Who Pays

FOR HOSPICE CARE?

Hospice services are covered through Medicare, Medicaid and many private insurance policies.

As a community-based nonprofit hospice, Hospice of East Texas is committed to caring for every patient who is eligible for hospice care, regardless of their financial circumstances.

Funds raised through the Hospice of East Texas Foundation support our mission.

Accessing SERVICES

It's hard to know when it's time for hospice care. Call us any time at 1-800-777-9860 or 903-266-3400 to ask questions or request a personal visit. Hospice's experienced and knowledgeable staff will talk with you and with your medical team to discuss options and appropriate resources. When it's time for hospice care, our hospice team will guide you through the admission process.





Why SHOULD YOU CHOOSE HOSPICE OF EAST TEXAS?

The community's hospice... As a nonprofit organization, Hospice of East Texas belongs to the people of East Texas, not to a corporate entity or its shareholders. All our resources are directed to the care of our patients and to improving end-of-life care in our community.

CHAP (Community Health Accreditation Program) Accreditation signifies that Hospice of East Texas meets the industry's highest national standards.

Unique and Extraordinary Programs

These "above and beyond" programs and services reflect Hospice of East Texas' commitment to excellence and to the care of our community:

Dementia Care Program uses specially trained memory connector volunteers to help dementia patients at the end of life.

Pet Peace of Mind helps patients and their beloved pets stay together for as long as possible.

PATHWAYS provides education and support for those living with advanced or chronic illness before they need hospice care.

WINGS is the region's only educational and supportive program for grieving children.

Pediatric Hospice Care meets the unique needs of terminally ill children and their families with the region's only dedicated pediatric hospice team.

Independent survey results show:

- Families served give Hospice of East Texas an overall rating of 97%
- 96% of families responding say they would recommend Hospice of East Texas to other families in need of care

WHAT DO
Families

SAY ABOUT HOSPICE OF EAST TEXAS?

“*Thank you so much for giving such excellent care of our daddy. Your staff that came to the house to check on him and do his medicine and the lady who bathed him were so caring and helpful in controlling his pain. Daddy really liked them.*”

“*Words can never express the gratitude and wonder we experienced at Home Place. You have a team of people so unique and special it is hard to explain to family not present. At a time of pain and heartache, you all made it bearable.*”

“*This is to thank you for the wonderful care that you gave my husband. Your team allowed him to have his last wishes in this life – such as passing with comfort in his own home, with dignity and love. I cannot possibly express enough good about your organization and how fortunate we are to have it here in our midst.*”



4111 University Blvd. • Tyler, TX
903-266-3400 • 1-800-777-9860
www.hospiceofeasttexas.org

Hospice of East Texas does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-800-777-9860.

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-800-777-9860.